1. HUMAN PERFORMANCE (Karl)

Stress

Fatigue

Health and safety

Distraction

Medical standards

Working hours, shifts

Communication

Appraisal, Assessment

Decision making / error management

Situational Awareness

How long screenwork

Rest hours

Food????, adequate facilities

1. EQUIPMENT & ERGONOMICS

Faros input document

Scanning information

Colours, displays, alerts and so forth

Uniforms??? Cloths

User friendly design

Human-Machine Interface.

1. ENVIRONMENT

Work space

Light, noise, furniture, climate

Fairway, traffic, current, weather and so forth (and the lack of complexity)

1. PROCEDURES

Communication

SOPs (both routine and emergency)

Health and Safety

Handover procedures and taking over

1. ORGANISATION ROLES AND RESPONSIBILITIES

Selection

Staffing

Teamwork

Responsibilies

Leadership

Quality management system (audits)

Safety management system

Safety culture, reporting incidents and accidents

1. TRAINING AND DEVELOPMENT

Training road map

Appraisal

Team development

External courses (development)

Reference to V103/5